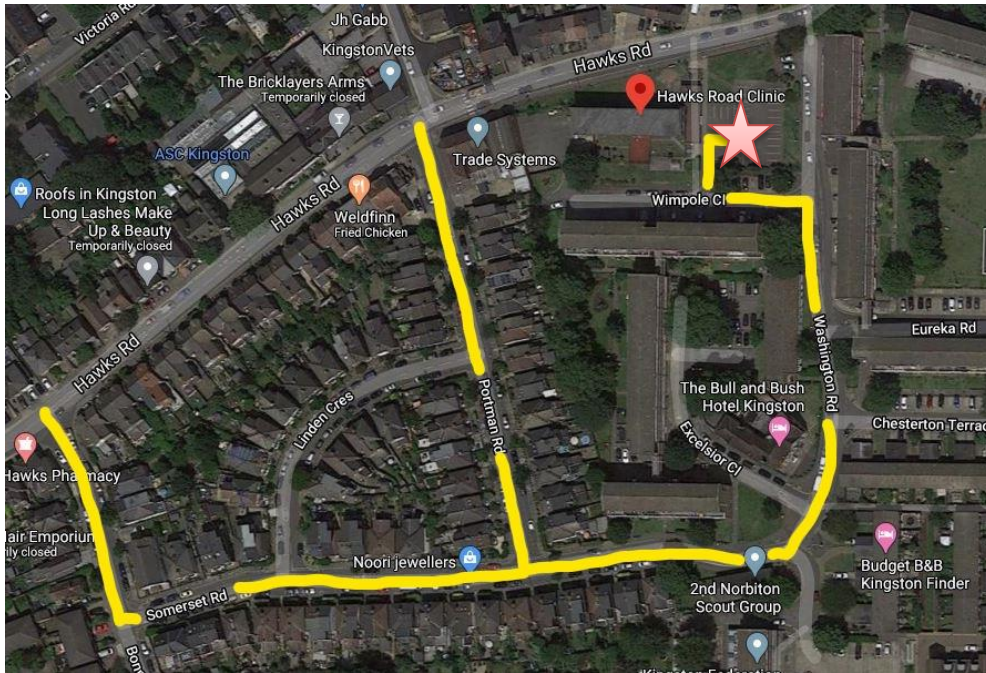


## Patient Instructions & Directions for Hawks Road Clinic KT1 3EW



Access to Hawks Road Clinic is via Wimpole Close on the Cambridge Road Estate.

When on Hawks Road, turn into either **Boner Hill Road** or **Portman Road**. At the end of the road turn Left on to **Somerset Road**. Follow the road round to the left past the Bull & Bush Public House on to **Washington Road**. Turn left onto **Wimpole Close** and you will see the car park for Hawks Road clinic on your right.

### Instructions upon Arrival

When you arrive at the Clinic Location you should drive up to the car park barrier. On your right hand side you will see an intercom button. Press the intercom buzzer and you will be put through to the clinic receptionist.

She will ask you for your name & date of birth in order to verify your identity and confirm that you have a booked appointment. You will then need to follow the instructions to either park in a marked bay or join the queue for Clinical Observations.

You should **NOT** get out of your car unless directly instructed to do so by a member of staff.

The HCA or Doctor will come to your car and when they do so you should wind down your window. They will pass you a surgical mask which you should put on immediately, tying the straps firmly around the back of your head. They will then ask you to hold out your hands for some sanitising hand gel. Once you have cleaned your hands they will place a Pulse Oximeter on the index finger of your right hand in order to measure your oxygen level and pulse. They will also observe your breathing rate for a period of 30 seconds. These clinical observations will then be written down for you to feedback to your GP either via SMS message or direct telephone call.

You will then be instructed to leave the car park. You should take your surgical mask home with you and dispose of it in your normal household waste. **Please note that this is a single use mask for your sole use. It is not to be re-used or shared with anyone.**